



## Trainee Installation Engineer

Monday to Friday – 8:30am to 5:00pm

Salary varies on experience but will be circa £15,000pa

We are looking for an articulate, technically-minded trainee for our Engineering division who wants to be part of a highly skilled, well-trained team of technicians who provide our customers with the very best standards of support and service.

At ABS we strive to do better in everything we do. It is important that you want to take part in this journey and be an active player in the development of our business and the colleagues you will work along-side. Doing so requires you to take responsibility daily, to challenge the way we do things and wherever possible come up with better ways to do them.

### **As a Trainee Installation Engineer your main responsibilities will be:**

- Setting up and testing new equipment pre-installation
- Installing (including networking) equipment on customer sites
- Providing customer training on the equipment you installed to ensure the customer gets the very best out of the equipment they invested in
- Completing all collections and relocations of customer equipment
- Driving a company van safely and effectively while minimising wherever possible the impact of driving on the environment and other road users. (You must be at least 21 years old and have a clean licence which has been held for at least two years.)
- Using Stair-crawler equipment (training provided) safely and efficiently
- Helping to keep our warehouse safe, tidy and fit for purpose

### **The professional qualities we are looking for are:**

- A good grasp of IT, vital when installing equipment onto customer networks
- The ability to portray a positive image of yourself, the company and your colleagues. You will usually be the first ABS face seen by the customer following order signature, which is a real responsibility
- The ability to multi-task while remaining calm and focussed
- The talent to work quickly (but accurately) in what is often a very busy department
- Happy to work independently but also as part of a talented team

### **These personal qualities describe you more than anything:**

- Polite and friendly, you are at your best when engaging with people face to face

- Motivated by solving problems and coming up with solutions
- A real customer service champion who strives to give the best possible service
- You are keen to be involved with the companies CSR projects in the UK and overseas
- When striving to do your best for the customer, your colleagues and the CSR project partners we work with, you are keen to get your hands dirty

**We offer:**

- A key role in making the customer experience awesome
- The opportunity to develop yourself professionally and personally
- Training, both in-house and from manufacturers and partners
- Being part of the ABS team transforming the way IT and print device suppliers do business
- Company medical scheme
- 20 days holiday per year (plus bank holidays)
- Company incentives and regular social events

Taking care of customers, our colleagues and the communities that surround us are at the core of our business and we strive to constantly do this better. We have a strong CSR profile working in, and committing large parts of our profit to, both local and global communities improving; a) the lives of those less fortunate than ourselves and b) the environment that sustains us all. You can read more about our CSR projects on our website at [www.absabetterway.co.uk](http://www.absabetterway.co.uk)

If you are interested in this role and the opportunities it will open for the right candidate please send your CV and covering letter to [paul.lees@absabetterway.co.uk](mailto:paul.lees@absabetterway.co.uk).